Medical Assisting Program Goals

1. To prepare medical assistants who are competent in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains to enter the profession.

2. To meet or exceed the Three-Year **Retention Rate** Average for the Reporting Year **and** meet or exceed the Reporting Year College-wide Retention Benchmark.

3. To meet or exceed the Three-Year **Graduation Rate** Average for the Reporting Year **and** meet or exceed the Reporting Year College-wide Graduation Benchmark.

4. To meet or exceed the Three-Year **Placement Rate** Average for the Reporting Year **and** meet or exceed the Reporting Year College-wide Placement Benchmark.

5. To have 80% of graduates responding to the **Graduate Exit Survey** record satisfaction with education, technical instruction, and skills preparation for work provided by the College.

6. To have 80% of employers responding to the **Employer Follow-Up** Survey record that **prior year** graduates meet and or exceed expectations with work ethics, job specific knowledge and skills, and overall education and training related to job requirements.

7. To maintain accreditation from the American Association of Medical Assistants (AAMA) through the Commission on the Accreditation of Allied Health Programs (CAAHEP).

8. To have 80% of graduates successfully complete the CMA (AAMA) certification exam.